

MEX Case Study

AGL Energy



AGL Energy is one of Australia's leading integrated energy companies and largest ASX listed owner, operator and developer of renewable energy generation in the country. AGL has a diverse power generation portfolio including base, peaking and intermediate generation plants, spread across traditional thermal generation as well as renewable energy sources including hydro, wind, landfill gas, solar and biomass. Drawing on more than 175 years of experience, AGL sells and markets natural gas, electricity and energy related products and services to more than 3.7 million residential and small business customer accounts across New South Wales, Victoria, South Australia and Queensland.

AGL also invests in and operates natural gas exploration, development and production tenements, and operates natural gas storage facilities. AGL has been operating in Australia since 1837 and was one of its first listed companies. AGL also maintains a BBB investment grade credit rating from Standard & Poor's.



How Does Your Organisation Use The MEX Maintenance Software?

MEX is the only Computerized Maintenance Management System used for AGL Upstream Gas Operations and maintenance. Currently MEX is deployed across all 5 of our liquefied Natural Gas Plants, Natural Gas Storage and Treatment Plants. With so many sites and a large number of assets to maintain at each one, MEX allows us to effectively record all asset details in the one place.

The calendar based reminders of the Asset Management features of MEX helps us easily manage Work Orders and the personnel assigned to these jobs. All information about the job is included in the order, ensuring that our maintenance records are up to date. Going forward the MEX Inventory module will be used as a decision support tool to record spares bought in and out and entered back into SAP.

“MEX is easy to set up and easy to use. We rely on MEX as our only CMMS system for whole Upstream Gas operations and maintenance.”

What Benefits Have You Seen Using MEX at AGL Energy?

One of the main benefits of using MEX has been the costs involved in implementing the system. We weighed up the current costs of managing and monitoring our maintenance tasks and realised that it was time to implement a better system. We chose MEX over its competitors because it didn't break the bank to implement and just felt like the logical decision. Having a maintenance system like MEX in place allows us to accurately record maintenance activities which has saved us time and money.

From the outset, setting up MEX has been a breeze. The system was up and running in no time and this freed up valuable time. This allowed us to focus our efforts on getting all of our asset details entered into the system and to start recording jobs. We didn't complicate things, taking a simple approach setting up MEX meant a return on our investment was almost guaranteed.

Not only was MEX easy to set up, but it's also easy to use and even easier to access. All we need to do is send the MEX access link via email to our users and they are up and running in no time. Those employees that have an iOS device can also access MEX anywhere, anytime through the MEX iOS app.

The MEX platform is really user friendly there is no complicated codes to memorise so we didn't need to go overboard with training. Implementing MEX has definitely saved us costs, time and unnecessary complications.



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