

MEX Case Study

# Domaine Chandon



During the mid-eighties a group of Australian wine experts were engaged to find an ideal site for growing traditional cool climate champagne grape varieties. Nestling in the Yarra Valley, they found an old dairy farm named 'Green Point' with the perfect combination of cool climate and great soil. Since its establishment by French champagne house Moët & Chandon in 1986, Green Point has been the home for Domaine Chandon who now produces method traditional sparkling wine, enjoyed not only in Australia but around the world.



## How is the MEX Maintenance Software Used?

Domaine Chandon is comprised of a small maintenance workforce making the effective management of each of our staff member's work load a number 1 priority. MEX allows our staff to keep abreast of all current, outstanding and completed work. MEX helps to organize all our planned maintenance routines and as a result allows us to easily prioritize all upcoming maintenance work.

Having the extremely useful and practical MEX Ops Requests gives individuals in different departments an electronic platform to lodge work requests at their convenience. This allows our maintenance team to process requests according to priority, provide feedback directly to the user and comment on the status of the user's request.

**"All in all, the MEX Maintenance Software assists with our equipment's long term reliability and in turn lifts the overall equipment effectiveness on all of our sites"**

## What benefits have you seen since implementing MEX?

MEX gives us the ability to evaluate all maintenance activities by providing comprehensive information on maintenance costs, work orders and the usage of each individual asset on site. This enables us to formulate site specific KPI's that encourage staff to meet targets such as product margins, equipment availability and maintenance budgets.

Through MEX Reporting we are able to conduct in-depth analysis on our maintenance activities. From this information we can easily identify trends and predict if there are any potential problems that will affect the operation of our equipment. This has led to a reduction in maintenance costs, equipment downtime and as a result increased our equipment productivity.

MEX is not only being used at our initial site but also at two other wineries in the Estates and Wine Group.



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