

# Port Stephens Council



Port Stephens Council is located in the Hunter region of New South Wales approximately 200km north of Sydney with an estimated population of over 70,000.



## What are your maintenance goals?

Our goal is to maintain our fleet to a high standard to ensure minimum downtime of plant and equipment for all crews.

## How is FleetMEX used?

Port Stephens Council has a large fleet of vehicles consisting of Water Tankers, Backhoes, Graders, Rollers, Prime Movers, Light Trucks, Mowers, Tractors, 4 x 4 Utilities as well as various small plant items housed at 2 depot sites.

Due to the remote locations of both depots and the variety of plant items, having a system like FleetMEX in place allows us to keep accurate maintenance records and historical information in one area for both sites. Staff at both depots are easily able to access equipment records when providing feedback to customers and scheduling works.

All aspects of FleetMEX are utilised by staff to create a 'whole of life' capture for each vehicle. FleetMEX allows us to program an accurate maintenance schedule, as well as giving us a precise record of all unplanned works and warranty issues.

**“Thanks to FleetMEX we can forecast accurate budgets for individual plant items using historical data and asset maintenance history.”**

## What benefits have you seen since implementing FleetMEX?

FleetMEX being a 'one stop shop' for our records has allowed staff to access information quickly and easily. Our fleet manager is now easily able to forecast and plan out our 10 - year replacement program enabling better management of Council's fleet replacement budgets.

## What advice would you give to local government looking at buying FleetMEX?

FleetMEX is a Comprehensive Asset Management tool that is functional and user friendly and therefore utilised by everyone from the Fleet Manager down to the Workshop Leading Hand. Whole life costings and full-service history data is at your fingertips. With a database of management reports and the report writing functionality for tailored organisational reporting requirements keeping on top of maintenance is so simple.

Expert advice is always on hand for continuous improvement of the system or clarification of the program so there is no reason not to have FleetMEX assist in the management of your fleet.



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